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Introduction and Definitions

Introduction

This Funeral Services Agreement (the "Agreement") is made and entered into as of 2025-08-09 by and between DocuPal Demo, LLC, a company organized under the laws of the United States, with its principal place of business at 23 Main St, Anytown, CA 90210 ("Service Provider"), and Acme Inc, a company organized under the laws of the United States, with its address at 3751 Illinois Avenue, Wilsonville, Oregon - 97070, USA ("Client").

Definitions

For the purposes of this Agreement, the following terms shall have the meanings set forth below:

Funeral Services

"Funeral Services" means all services provided by DocuPal Demo, LLC related to funeral arrangements, preparation, and execution, as detailed in **Exhibit A**. These services may include, but are not limited to, embalming, cremation, memorial services, transportation, and the provision of funeral merchandise.

Client

"Client" means Acme Inc, the party engaging DocuPal Demo, LLC for the Funeral Services. The Client is responsible for adhering to the terms outlined in this Agreement, including payment obligations and providing necessary information for the provision of services.

Service Provider

"Service Provider" means DocuPal Demo, LLC, the provider of the Funeral Services under this Agreement. The Service Provider is responsible for performing the services in accordance with all applicable laws, regulations, and professional standards.



Scope of Funeral Services

Docupal Demo, LLC will provide funeral services as described in this agreement. These services include preparation of the deceased, coordination with the cemetery, arrangement of the funeral ceremony, provision of a hearse, and a memorial service.

Core Services

Our core services encompass all essential elements for a respectful and dignified farewell:

- **Preparation of the Deceased:** This includes embalming, dressing, casketing, and cosmetology to ensure a peaceful presentation.
- **Coordination with Cemetery:** We will manage all communications and arrangements with the chosen cemetery or cremation facility.
- **Funeral Ceremony Arrangement:** We will assist in planning and executing the funeral ceremony, including coordinating with clergy or celebrants, selecting music, and preparing memorial materials.
- **Hearse Provision:** Transportation of the deceased from our facility to the funeral site and final resting place will be provided via a professional hearse.
- **Memorial Service:** We will organize and conduct a memorial service to honor the deceased, which may include eulogies, readings, and other tributes.

Additional Services

In addition to our core services, we offer several options for customization and additional arrangements to create a unique and personalized tribute:

- **Specialized Embalming:** We provide specialized embalming services for specific needs, ensuring the highest standards of preservation and presentation. Additional costs apply.
- **Custom Casket Design:** Families can choose from a wide selection of caskets or opt for a custom-designed casket to reflect the personality and preferences of the deceased. Additional costs apply.
- **Memorial Video Production:** We offer professional video production services to create a lasting tribute, incorporating photos, videos, and music to celebrate the life of the deceased. Additional costs apply.



Limitations and Exclusions

While we strive to provide seamless and timely service, Docupal Demo, LLC is not responsible for delays caused by:

- Weather conditions
- Acts of God
- Actions of third-party vendors

We will make every reasonable effort to mitigate any disruptions and keep the client informed of any changes or delays.

Payment Terms and Conditions

ACME-1 agrees to the following payment terms for the funeral services provided by Docupal Demo, LLC. These terms are an integral part of this Funeral Services Agreement.

Payment Schedule

A deposit of 50% of the total estimated cost is due upon signing this agreement. The remaining balance must be paid within 30 days of the invoice date. The invoice date will be the date that the final service is provided.

Accepted Payment Methods

Docupal Demo, LLC accepts payments via check, credit card, and bank transfer. Please ensure all payments are made in United States Dollars (USD). Details for each payment method are as follows:

- **Check:** Make payable to Docupal Demo, LLC and mail to 23 Main St, Anytown, CA 90210.
- **Credit Card:** We accept Visa, MasterCard, American Express, and Discover. Please contact us to arrange credit card payments.
- **Bank Transfer:** Bank details will be provided on the invoice. Please include the invoice number in the transfer details.



Late Payment Policy

Late payments will incur a penalty of 1.5% per month on the outstanding balance. This penalty will be applied starting from the day following the due date. If payment is not received within 60 days of the invoice date, Docupal Demo, LLC reserves the right to pursue further collection actions.

Financial Obligations

ACME-1 is responsible for all costs associated with the funeral services as outlined in this agreement. This includes, but is not limited to, service fees, merchandise costs, and any additional expenses incurred during the provision of services. Any changes to the agreed-upon services may result in adjustments to the final cost. ACME-1 will be notified of any such changes and the associated costs in advance.

Cancellation and Refund Policy

ACME-1 may cancel this Funeral Services Agreement by providing Docupal Demo, LLC with written notice. To be eligible for a full refund, this notice must be received at least 72 hours before the scheduled service.

Cancellation Fees

If ACME-1 cancels this agreement less than 72 hours before the scheduled service, a cancellation fee will apply. This fee will equal 25% of the total estimated cost of the services outlined in this agreement. This fee compensates Docupal Demo, LLC for costs incurred in preparation for the scheduled service.

Refund Process

Following a valid cancellation, Docupal Demo, LLC will process the refund within 30 days. The refund will be issued to ACME-1 via the original method of payment used for the initial transaction. The refund amount will be the total amount paid, less any applicable cancellation fees as described above.



Client Responsibilities and Obligations

ACME-1 is responsible for fulfilling several obligations to ensure the timely and respectful provision of funeral services. These responsibilities include providing all necessary documentation to Docupal Demo, LLC.

Required Documentation

ACME-1 must supply the following documents:

- The official death certificate.
- Identification of the deceased.
- Proper authorization for cremation or burial, as applicable.

Cooperation

ACME-1 is expected to cooperate fully with Docupal Demo, LLC in arranging the funeral services. This includes providing accurate information about the deceased's wishes and any relevant details that may impact the services provided. ACME-1 must respond to requests from Docupal Demo, LLC in a timely fashion.

Deadlines

To facilitate seamless service execution, ACME-1 must submit all required documents to Docupal Demo, LLC at least 48 hours before the scheduled service. Failure to meet this deadline may impact Docupal Demo, LLC's ability to provide the services as planned.

Funeral Service Provider Responsibilities

Docupal Demo, LLC will perform all services outlined in this Funeral Services Agreement with the highest standards of dignity and respect. We will ensure services conform to industry best practices. Our services will fully comply with all applicable federal, state, and local laws and regulations.



Service Standards

We are committed to providing services that meet the standards expected within the funeral service industry. This includes ensuring respectful handling of the deceased, professional conduct of our staff, and accurate and timely completion of all agreed-upon arrangements.

Regulatory Compliance

Docupal Demo, LLC is responsible for maintaining compliance with all legal and regulatory requirements related to funeral services. This includes proper handling of permits, certificates, and other necessary documentation.

Remedies for Service Failures

If Docupal Demo, LLC fails to meet its obligations under this Agreement, we will work with Acme Inc to rectify the situation. Remedies may include correcting the deficient service or providing a refund for the portion of services that were not adequately performed. We are committed to addressing and resolving any concerns promptly and professionally.

Liability and Indemnification

Docupal Demo, LLC is committed to providing professional and respectful funeral services. However, we must clarify the extent of our liability and the indemnification responsibilities of both parties.

Limitation of Liability

Docupal Demo, LLC will not be liable for any emotional distress or mental anguish experienced by ACME-1 or its affiliates. Our liability for any damages or losses will be strictly limited to the total cost of the services provided under this Funeral Services Agreement.



Addressing Damages or Losses

In the event of any damages or losses, both Docupal Demo, LLC and ACME-1 agree to engage in good-faith negotiation and mediation to reach a fair and equitable resolution. We believe that open communication is the most effective way to address any concerns that may arise.

Indemnification

ACME-1 agrees to indemnify and hold harmless Docupal Demo, LLC, its officers, employees, and agents from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable attorney's fees) arising out of or relating to any inaccurate information provided by ACME-1 in connection with this agreement.

Docupal Demo, LLC agrees to indemnify and hold harmless ACME-1, its officers, employees, and agents from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable attorney's fees) arising out of or relating to any negligence on the part of Docupal Demo, LLC in the performance of its obligations under this agreement. This indemnification does not extend to emotional distress, mental anguish or other losses not directly caused by negligence.

Term and Termination

This Funeral Services Agreement will start when both parties sign it. It will continue until Docupal Demo, LLC completes the agreed-upon funeral services for ACME-1.

Agreement Duration

The agreement begins on the date of signing. It remains active until all funeral services are fully performed.

Termination Rights

Either Docupal Demo, LLC or ACME-1 can end this agreement if the other violates a significant term or condition. The party wishing to terminate must provide written notice. The breaching party then has 14 days to fix the issue. If the breach remains



unresolved after 14 days, the agreement can be terminated.

Renewal

This agreement will not automatically renew.

Dispute Resolution and Governing Law

In the event of any dispute arising from or relating to this Funeral Services Agreement, Docupal Demo, LLC and ACME-1 agree to first attempt to resolve the dispute through mediation. Both parties will participate in good faith in the mediation process.

Mediation

Mediation will involve a neutral third-party mediator agreed upon by both Docupal Demo, LLC and ACME-1. The mediation will be held in Anytown, CA, unless otherwise agreed. Each party will bear its own costs associated with the mediation, and they will equally share the fees and expenses of the mediator. If mediation does not resolve the dispute within sixty (60) days of its commencement, either party may pursue other available legal remedies.

Governing Law

This Funeral Services Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of laws principles. The parties agree that any legal action or proceeding arising out of or relating to this Agreement shall be instituted in the state or federal courts located in California, and each party irrevocably submits to the jurisdiction of such courts in any such action or proceeding.



Miscellaneous Provisions

Confidentiality

Both Docupal Demo, LLC, and ACME-1 agree to keep all confidential information strictly confidential. Neither party will disclose any confidential information to any third party. Disclosure requires the express written consent of the other party. This obligation of confidentiality survives the termination of this Agreement.

Force Majeure

Docupal Demo, LLC will make reasonable efforts to provide the services outlined in this Agreement. However, Docupal Demo, LLC is not liable for any delays or failures caused by unforeseen events. These events include, but are not limited to, natural disasters.

Amendments

This Agreement may only be amended by a written document. This document must be signed by both Docupal Demo, LLC, and ACME-1 to be valid.

Assignment

Neither Docupal Demo, LLC nor ACME-1 may assign this Agreement. Assignment requires the prior written consent of the other party. Any attempt to assign this Agreement without such consent is void.

Signatures and Execution

This Funeral Services Agreement becomes effective upon the signature of authorized representatives from both DocuPal Demo, LLC and Acme, Inc. By signing this agreement, both parties acknowledge they have read, understood, and agree to the terms and conditions outlined herein.

Signatures

DocuPal Demo, LLC



Signature

Name

Title

Date: 2025-08-09

Acme, Inc

Signature

Name

Title

Date: 2025-08-09

Execution

Please ensure that the full legal name and title of the signing representative are clearly printed below each signature. The date of signing should also be indicated. This agreement is legally binding from the date of the last signature. No witnesses or notarization are required for this agreement to be valid. The service date should be documented separately upon scheduling.

About Us (Reusable Block)

About DocuPal Demo, LLC

DocuPal Demo, LLC, located at 23 Main St, Anytown, CA 90210, United States, is a leading provider of funeral services. We are known for our compassion, professionalism, and meticulous attention to detail.



Our Commitment

We are committed to providing exceptional service and support during a difficult time. We adhere to the highest ethical standards. We treat every client with respect and empathy. Our mission is to help families honor the lives of their loved ones with dignity and respect.

