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# **Introduction and Definitions**

This Meal Kit Subscription Agreement outlines the terms and conditions between DocuPal Demo, LLC, located at 23 Main St, Anytown, CA 90210, United States ("Provider"), and Acme, Inc, located at 3751 Illinois Avenue, Wilsonville, Oregon – 97070, USA ("Subscriber") for the provision of meal kit subscription services. This agreement governs the Subscriber's use of the Provider's meal kit delivery service.

## **Definitions**

For the purposes of this Agreement, the following terms shall have the meanings set forth below:

- **Subscription**: Refers to Subscriber's enrollment for regular delivery of Meal Kits, as detailed in this Agreement.
- Meal Kit: Contains pre-portioned ingredients and recipes for preparing meals, selected by the Subscriber from available options.
- **Delivery:** The process of transporting Meal Kits to the Subscriber's designated address according to the agreed schedule.
- **Cancellation:** The termination of the Subscription by either party, subject to the conditions outlined herein.
- **Refund:** Reimbursement to the Subscriber for Meal Kits not received or not meeting quality standards, as determined by the Provider's policies.

# **Subscription Services Description**

Docupal Demo, LLC will provide ACME-1 with a weekly meal kit subscription service. ACME-1 can select from several meal plan options. These include the Classic Plan, the Vegetarian Plan, and the Family Plan.

# **Meal Plan Options**

Each plan offers a variety of recipes and fresh ingredients delivered directly to ACME-1's designated address. The Classic Plan offers a diverse selection of meals, including meat, poultry, and fish dishes. The Vegetarian Plan provides plant-based meals. The Family Plan is designed to serve larger portions suitable for families.







### **Customization and Dietary Restrictions**

ACME-1 can customize their meal selections each week based on their preferences. Docupal Demo, LLC will accommodate certain dietary restrictions. ACME-1 must specify any dietary needs during the subscription setup process. This ensures appropriate meal selections are provided.

## **Delivery Schedule**

Meal kits are delivered weekly. The delivery day is determined during the initial subscription setup. ACME-1 will receive notifications regarding their upcoming delivery. This includes estimated delivery times.

# **Subscription Duration**

The initial subscription period continues until ACME-1 cancels according to the cancellation terms outlined in this agreement.

# **Payment Terms and Billing**

ACME-1 agrees to pay Docupal Demo, LLC for the meal kit subscription services as described in this agreement.

## **Subscription Fees**

The subscription fees vary depending on the selected meal plan. Details of the current pricing are available on our website and will be confirmed during the sign-up process.

# **Billing Frequency and Payment Methods**

We will bill ACME-1 on a weekly basis. Docupal Demo, LLC accepts payments via credit card and debit card. ACME-1 must provide valid and up-to-date payment information. By providing this information, ACME-1 authorizes us to charge the applicable subscription fees to the designated payment method.

info@website.com

websitename.com

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### **Late Payments**

If Docupal Demo, LLC is unable to process ACME-1's payment by the due date, ACME-1 will be considered late. A late payment fee of \$10.00 will be applied to ACME-1's account. Docupal Demo, LLC reserves the right to suspend or terminate ACME-1's subscription if payments remain outstanding.

# **Delivery and Fulfillment**

Docupal Demo, LLC ("we," "us," or "our") will deliver your meal kits according to the schedule applicable to your delivery zone. Currently, we only deliver within city limits. Delivery schedules are dependent on your specific zone.

## **Delivery Issues**

If you experience any issues with your delivery, please contact our customer support team immediately for resolution.

# **Subscriber Responsibilities**

Upon delivery, you are responsible for inspecting the meal kit. You must also properly store the contents to ensure freshness and safety.

# Cancellation, Suspension, and Refund Policy

#### Cancellation

ACME-1 may cancel its meal kit subscription at any time. To cancel, ACME-1 must provide Docupal Demo, LLC with written notice at least 7 days prior to the next scheduled delivery date.

P.O. Box 283 Demo

Frederick, Country

+123 456 7890 +123 456 7890



# Suspension

ACME-1 may suspend its subscription for a period of up to 4 weeks. To suspend the subscription, ACME-1 must notify Docupal Demo, LLC with reasonable advance notice.

#### Refunds

Docupal Demo, LLC offers refunds only for damaged or missing items in a delivered meal kit. ACME-1 must report any damaged or missing items within 24 hours of delivery to be eligible for a refund. Docupal Demo, LLC will review each refund request on a case-by-case basis. If approved, refunds will be processed to the original payment method.

# Subscriber Obligations and Responsibilities

ACME-1 must provide accurate and complete delivery information. This includes the correct address and any special instructions. ACME-1 is responsible for maintaining current and valid payment details. ACME-1 agrees to promptly update this information as needed.

#### Communication

ACME-1 must communicate any service-related issues to Docupal Demo, LLC via email or phone. Timely communication ensures prompt resolution.

# **Subscription Maintenance**

ACME-1 is responsible for managing their subscription according to the terms of this agreement. This includes adhering to order deadlines and cancellation policies.

# Compliance

ACME-1 must comply with all terms outlined in this Meal Kit Subscription Agreement. Failure to do so may result in suspension or termination of the subscription.







# **Supplier Warranties and Liabilities**

#### **Warranties**

Docupal Demo, LLC warrants that all meal kit ingredients will be fresh upon delivery to ACME-1's designated address. This warranty applies only to the condition of the ingredients at the time of delivery.

#### Liabilities

Docupal Demo, LLC is not liable for any damages or health issues resulting from the incorrect preparation of meals by ACME-1 or its employees. ACME-1 assumes full responsibility for following provided recipes and ensuring proper food handling and cooking procedures. Docupal Demo, LLC is also not responsible for issues arising from storage conditions after delivery.

# **Privacy and Data Protection**

Docupal Demo, LLC is committed to protecting your privacy. This section describes how we handle your information.

#### **Data Collection and Use**

We collect personal data necessary to provide our meal kit subscription service. This includes your name, address, payment information, and meal preferences. We use this data to process orders, manage deliveries, and improve our services.

## **Data Storage and Security**

All customer information is stored in an encrypted database. We use secure payment gateways to protect your financial data during transactions. Our data protection standards adhere to GDPR.

## **Data Sharing**

We do not share your personal information with third parties except as necessary to fulfill your orders (e.g., delivery services) or as required by law.

info@website.com

websitename.com







# **Term and Termination**

This Meal Kit Subscription Agreement will begin on the effective date. The initial term is one year. After the initial term, this agreement will automatically renew for successive one-year periods.

#### Termination

Docupal Demo, LLC may terminate this agreement if ACME-1 breaches any of its terms. This includes failure to make timely payments. ACME-1 may terminate this agreement under the same conditions. Termination requires written notice to the other party.

# **Dispute Resolution and Governing Law**

# **Dispute Resolution**

We want to address any concerns quickly and efficiently. If a dispute arises related to this Agreement, we both agree to first try to resolve it through mediation. We will select a mutually agreeable mediator and share the costs of mediation equally.

If mediation does not resolve the dispute, we agree to submit the matter to binding arbitration. The arbitration will be conducted in accordance with the rules of the American Arbitration Association. The arbitrator's decision will be final and binding on both parties.

# **Governing Law and Jurisdiction**

This Agreement shall be governed by and construed in accordance with the laws of the State of Delaware, without regard to its conflict of laws principles. The parties agree that any legal suit, action, or proceeding arising out of or relating to this Agreement shall be instituted in the courts of the State of Delaware, and each party irrevocably submits to the jurisdiction of such courts in any such suit, action, or proceeding.







# **Miscellaneous Provisions**

#### **Amendments**

This Agreement may be amended only by a written instrument signed by both Docupal Demo, LLC and ACME-1.

## **Assignment**

Neither party may assign its rights or obligations under this Agreement without the prior written consent of the other party. Any attempted assignment without such consent will be void.

## Force Majeure

Neither party shall be liable for any failure to perform its obligations under this Agreement if such failure is caused by circumstances beyond its reasonable control, including, but not limited to, acts of God, war, fire, flood, strike, or other labor disturbance.

## **Entire Agreement**

This Agreement constitutes the entire agreement between Docupal Demo, LLC and ACME-1 relating to the subject matter hereof and supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the parties with respect to such subject matter.

#### **Notices**

All notices and other communications under this Agreement must be in writing and will be deemed to have been duly given when delivered in person, by courier, or by certified or registered mail, return receipt requested, to the addresses set forth in this Agreement or to such other address as either party may designate in writing from time to time.







# **Contact Information and Support**

For any questions or assistance regarding your meal kit subscription, ACME-1 can contact Docupal Demo, LLC through the following channels:

• Email: support@docupaldemo.com

• Phone: (555) 123-4567

Our support team is available to help with order inquiries, delivery issues, account management, and any other concerns related to the services outlined in this agreement. We strive to provide prompt and helpful assistance to ensure your satisfaction.





