

**Date:** 2025-07-30

**To:** Acme, Inc (ACME-1)

**From:** DocuPal Demo, LLC, 23 Main St, Anytown, CA 90210, United States

This notice formally communicates the termination of our service agreement with Acme, Inc. This decision is based on *unsatisfactory service performance* and *external factors* that have impacted our ability to meet the agreed-upon service levels.

## Contractual Basis

This termination is enacted in accordance with Section 10.2 of the Service Agreement, specifically the Force Majeure Clause.

## Key Dates

- **Service Termination Date:** October 31, 2024
- **Data Migration Deadline:** November 15, 2024
- **Limited Support Ends:** November 30, 2024

## Customer Responsibilities

To ensure a smooth transition, Acme, Inc. is required to:

- Export all data from the DocuPal Demo, LLC system before November 15, 2024.
- Confirm data migration completion with DocuPal Demo, LLC.

## Post-Termination Support

DocuPal Demo, LLC will provide limited support for data migration until November 30, 2024.

## Contact Information

For any questions or assistance, please contact our Support Team:

- Email: [support@docupaldemo.com](mailto:support@docupaldemo.com)
- Phone: (555) 123-4567



## Alternative Service Recommendations

We recommend considering the following alternative services:

- DocuSign
- Adobe Sign

## Billing and Payment

A final invoice will be issued on November 7, 2024, for services rendered until October 31, 2024. There are no refunds or penalties applicable.

We appreciate your understanding and cooperation during this transition.

