

DocuPal Demo, LLC – Service Interruption Notice

This notice informs all users of a planned service interruption due to scheduled maintenance for system upgrades. We appreciate your understanding as we work to improve our services.

Affected User Segments:

- All DocuPal Demo, LLC Users

Unavailable Features:

- Document Generation
- Template Editing
- API Access

Potential Impact:

- Potentially slower response times for document downloads immediately following restoration.

Restoration Actions:

- Applying necessary updates.
- Performing rigorous testing.

Contingency Plans:

- Use pre-existing templates with minor manual adjustments.

Support Channels:

- Email support: support@docupaldemo.com

Tracking Updates & Reporting Issues:

- Status page: status.docupaldemo.com
- Email support: support@docupaldemo.com

Alternative Resources:

- Temporary FAQ: docupaldemo.com/faq



Service Restoration Notification:

- Via email
- Notification on our status page

Preventive Measures:

- Enhanced testing protocols
- Phased rollout approach for future updates

Preventive Maintenance Timeline:

- 10:00 PM PST on Friday, November 3, 2023

